

Medshield Medical Scheme  
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Dear Healthcare Practitioner,

### ***The Medshield Family Practitioner Network***

Medshield would like to thank you for attending to our member's healthcare needs during 2016 and extends an invitation to you to join the Medshield Family Practitioner Network (MFPN). The Network has been in existence since 2015 and was built in partnership with the Independent Practitioner Association Foundation (IPAF), the Scheme has grown the network to more than 1890 Family Practitioners.

Network doctors earn an additional fee (set by Medshield) of R36.00 per consultation codes 0190, 0191, 0192 for 2016 in return for accepting peer profiling and peer review of their practices. This is the "**Network Practitioner fee.**"

Data gathering for Peer profiling commenced in early 2016 using the IPAF associated Insight profiling model.

Based on these findings, doctors will be risk-stratified into the categories according to the profile rating. A favourable category will allow the family practitioner to earn a **further enhanced fee** in addition to the Medshield Network practitioner fee (as set by Medshield, see table below) in return for their cost and quality enhancements as measured from the peer profiling. (**This is referred to as the Enhanced Network practitioner fee**)

The Medshield Family Practitioner Network rates for 2017:

<b>Practitioner</b>	<b>Codes</b>	<b>Fees</b>
Scheme Rate (Non Network Practitioners)	0190, 0191, 0192	R316.00
<b>Network Practitioner Fee</b>	0190, 0191, 0192	R352.00 ( R 316.00 + R36.00)
Network Enhanced Fee (Network Practitioner Fee + Enhanced network practitioner fee)	0190, 0191, 0192	R26.00 (R352 + R26 =R378)
Health Risk Assessment	07343	R316.00

### **Medshield Preventative Care Programme**

Our benefit design is a true reflection of this focus. Medshield's wellness and preventative care benefit incorporates the Health Risk Assessment (HRA). The HRA is offered on all Medshield options and to all beneficiaries over the age of 18 years.

Members may access their HRA benefits through Family Practitioners (FPs) as specified in the Medshield Scheme rules. As an eligible HRA service provider, Medshield respectfully request that you provide HRA consultations in addition to your normal day-to-day consultations with Medshield members, in support of this valuable initiative.

**Note that a mutually exclusive rule exists between a claim submitted for a consultation (0190, 0191 and 0192) and a HRA on the same day – i.e. should a HRA be completed, the HRA will be honoured when received but a consultation will also not be allowed to be claimed on the same day and vice versa.**

**Board of Trustees:** Mr C Akeroyd (Chairman); Mr B Hlakola (Dep. Chairman); Dr L Erasmus; Mrs A Fourie-Van Zyl; Mrs S Malima; Mr T Mphela; Adv K.T Ntsewa; Mr C Parsons; Dr J Soni. **Principal Officer:** Dr Stanley Moloabi **Scheme Secretary:** Mr Sandile Mtolo



### The benefit comprises of:

- One HRA annually for the wellness benefit from either a GP, Pharmacy or through our Wellness Day partner(Wellness Odyssey )per beneficiary 18 years and older.

Our comprehensive annual HRA benefit includes the following tests:

- Blood pressure reading; Random Blood sugar analysis; Total Cholesterol tests and Body Mass Index (BMI)

Also note that on completion and submission of the HRA, an authorisation number will be issued subject to membership eligibility and benefits available. The claim will be automatically generated on the provider's behalf and interfaced to Nexus for payment. Should the provider forward the claim for payment, this will result in a rejection - line error code 2664 - description - wellness claim rejected, ensure HRA is captured via MSD website allowing claim to be auto generated, will attach to the claim line.

Chargeable Code	Chargeable Description	Rate
07343	Family Practitioner Health Risk Assessment	R316.00

### Synaxon HRA online registration:

The Medshield HRA benefit can be accessed via the MSD provider portal.

### Medshield HRA Synaxon online registration process:

Step 1	<ul style="list-style-type: none"><li>- Log on to <a href="http://www.medshield.co.za">www.medshield.co.za</a></li><li>- Click on <i>Log in Zone</i></li></ul>
Step 2	<ul style="list-style-type: none"><li>- If you are already registered as a provider click on <i>Sign in</i></li><li>- If not yet registered, click on <i>Create account</i></li></ul>
Step 3	<ul style="list-style-type: none"><li>- Sign in to the Medshield Provider Portal and access the <i>Wellness Assessment Tab</i></li></ul>
Step 4	<ul style="list-style-type: none"><li>- The MSD Provider Tab will appear on your screen. <i>Click on register</i></li><li>- Complete the account information and submit</li></ul>
Step 5	<ul style="list-style-type: none"><li>- A Wellness Consultant will be in touch to take you through the Desk top installation process</li><li>- A desktop icon will be loaded on your computer and the necessary will be provided</li></ul>

### Manual HRA process for providers without online capabilities:

Step 1	<ul style="list-style-type: none"><li>- Call the MSO call centre on 0860 002 121 and choose option 4 for Disease Management to provide the HRA service</li></ul>
Step 2	<ul style="list-style-type: none"><li>- Provider submits completed document to MSO operations</li><li>- by fax : 086 634 2490 or e-mail : <a href="mailto:dm@mso.co.za">dm@mso.co.za</a></li></ul>
Step 3	<ul style="list-style-type: none"><li>- MSO will issue an authorisation number to provider. The MSO Call Centre agent will capture the clinical data and effectively raise the claim to be interfaced via Nexus.</li></ul>

All questions related to the online registration may be directed to the Synaxon Call Centre on 012 991 1706 or you can click on the *contact me* tab to submit your enquiry and a Synaxon consultant will contact you.



Medshield in addition encourages our members to take charge of their health through preventative tests and procedures and our Wellness Benefits also comprise of the following tests. We encourage our members to have the necessary tests at least once a year.

BENEFIT CATEGORY	PLAN OPTION	BENEFIT LIMIT AND COMMENTS
Flu Vaccination	MediBonus (plan 550) MediPlus (551) MediValue(552) MediPhila(559)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	MediCore (plan 685)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter no benefit
	Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>18+ years</b> old to a maximum of R85, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
Pap Smear	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per female beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per female beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One per female beneficiary, included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	One per female beneficiary, included in the overall annual limit. Thereafter to be reviewed by managed health care programme.
Bone Density (for Osteoporosis and bone fragmentation)	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per beneficiary <b>50+ years old every 3 years</b> , included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	No Benefit

Health Risk Assessment	MediBonus (plan 550) MediPlus (551) MediValue(552) MediPhila(559) MediCore (plan 685) Premium Plus (plan 686) MediSaver(683)	One per beneficiary <b>18+ years</b> old per annum included in the overall annual limit.
TB Test	MediBonus (plan 550) MediPlus (551) MediValue(552)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One test per beneficiary, included in the overall annual limit. Thereafter no benefit.



	MediPhila(559)	One test per beneficiary, included in the overall annual limit. . Thereafter to be reviewed by managed health care programme.
<b>National HIV Counselling Testing (HCT)</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One test per beneficiary, included in the overall annual limit. Thereafter payable from the Personal Savings Account.
	MediCore (plan 685)	One test per beneficiary, included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	One test per beneficiary, included in the overall annual limit. . Thereafter to be reviewed by managed health care programme.
<b>Mammogram (Breast Screening)</b>	MediBonus (plan 550) MediPlus (551) MediValue(552)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. Thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per female beneficiary <b>40+ years old every 2 years</b> , included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	No Benefit
<b>Pneumococcal Vaccination</b>	MediPlus (551) MediValue(552) MediBonus (plan 550)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. thereafter payable from the Day-to-Day Limit.
	Premium Plus (plan 686) MediSaver(683)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. Thereafter payable from Personal Savings Account.
	MediCore (plan 685)	One per annum for high risk individuals and for beneficiaries <b>60+ years old</b> , included in the overall annual limit. Thereafter no benefit.
	MediPhila(559)	No Benefit

<b>Birth Control (Oral Contraceptive Medication)</b>	MediPlus (551) MediValue(552) MediBonus (plan 550) Premium Plus (plan 686) MediSaver(683) MediCore (plan 685)	Restricted to one month's supply to a maximum of <b>12 prescriptions</b> per annum per female beneficiary, with a script limit of <b>R140</b> , included in the overall annual limit. Limited to the Scheme's Contraceptive formularies and protocols.
	MediPhila(559)	Restricted to one month's supply to a maximum of <b>12 prescriptions</b> per annum per female beneficiary, with a script limit of <b>R96</b> , included in the overall annual limit. Limited to the Scheme's Contraceptive formularies and protocols.
<b>Adult Vaccination</b>	MediPlus (551) MediValue(552)	R320 per family per annum, included in the overall annual limit. Thereafter payable from the Day-to-Day Limit.



	MediSaver(683)	R320 per family per annum, included in the overall annual limit. Thereafter payable from Personal Savings Account.
	Premium Plus (plan 686)	R1280 per family per annum, included in the overall annual limit. Thereafter payable from Personal Savings Account
	MediBonus (plan 550)	R1280 per family per annum, included in the overall annual limit. thereafter payable from the Day-to-Day Limit
	MediPhila(559) MediCore (plan 685)	No Benefit

<b>Travel Vaccination</b>	MediBonus (plan 550) Premium Plus (plan 686)	Limited to and included in the above adult vaccination benefit.
	MediPhila(559) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	No Benefit
<b>HPV Vaccination(Human Papillomavirus)</b>	MediBonus (plan 550) Premium Plus (plan 686) MediPhila(559) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	One per female beneficiary, 9-13 years old per annum, included in the overall annual limit.
<b>Child Immunisations</b>	MediBonus (plan 550) Premium Plus (plan 686) MediCore (plan 685) MediPlus (551) MediSaver(683) MediValue(552)	Immunisation programme as per the Department of Health Protocol and specific age groups. , included in the overall annual limit.
	MediPhila(559)	No Benefit

Medshield recognises the pivotal role of the Family Practitioners in ensuring members wellbeing.

Should you have any questions or need further information please don't hesitate to call our Contact Centre on 0860 000 2120. For contract related queries please contact the IPA Foundation on 012 348 7611.

Yours sincerely

**Rosalind Reddy**

Executive: Clinical Risk | Medshield Medical Scheme