

Dear Colleagues

Discovery Health COVID-19 implementation update for PPE

Further to our earlier correspondence regarding the funding of PPE where we communicated that our claims payment systems were being updated and that the commencement date for the activation of the PPE01 code would follow. We are pleased to now confirm that funding will commence for visits with a service date from **1 July 2020**. The combination of the urgency for implementation, the likely high volume of claims and the extent of the system changes has necessitated a staged implementation process to enable the reimbursement of PPE01 without disrupting existing claims payments.

This letter provides important information regarding the billing process for the PPE billing code, PPE01 in two implementation stages. Implementation Stage 1: from 1 July to the 31st of August and implementation stage 2 from 1st September until the pandemic recedes.

Stage 1 – PPE01 must be billed on its **own claim** on the same date as the associated consultation

- Stage 1 will run from 1 July to the 31st of August.
- PPE01 must be billed on its own claim on the same service date as the consultation with a DHMS member.
- Your claim statement will reflect the receipt of the one line PPE01 claim.
- Claims received during stage 1 will be paid in the first payment run starting the 9th of September.
- Please be aware that during stage 1, if the PPE01 claim is submitted on the same claim as consultation code 0190, 0191, 0192 the PPE01 line will be rejected for payment.

Stage 2 – PPE01 must be billed on the **same claim** as the associated consultation

- Stage 2 will run from the 1st of September until the pandemic recedes.
- The end date for stage 2 will be guided by Covid-19 prevalence and will be communicated as cases subside.
- In Stage 2 PPE01 must be billed on the same claim as the consultation codes 0190, 0191, 0192.
- Claim billed separately ie not included on the same claim as the consultation code, will be rejected.
- Reimbursement for PPE01 claims during stage 2 will be in accordance with the normal payment cycles.

We again wish you strength at this difficult time and trust that this funding will assist in addressing the current challenges

Regards



Darren Sweidan

**Head: Health Professional Unit
Strategic Risk Management
Discovery Health**

Discovery Health (Pty) Ltd. Registration number: 1997/013480/07. An authorised financial services provider and administrator of medical schemes.
1 Discovery Place, Sandton, 2196 | www.discovery.co.za

Directors: Dr A Ntsaluba (Chairperson), A Gore* (Group CEO), Dr J Broomberg* (CEO), H L Bosman, Dr B A Brink, S E De Bruyn, R Farber, H D Kallner*, F N Khanyile, N S Koopowitz*, Dr T V Maphai, H P Mayers*, A L Owen (UK), A Pollard*, B Swartzberg*, D M Viljoen*, S V Zilwa (*Executive).
Secretary: M J Botha